

LOCATION & ACCESS

The Royal Mare Luxury Resort + Thalasso is a premium holiday destination located in the heart of the Mediterranean, in a realm of history and myths. This beautiful and inviting setting of verdant gardens and running waters is ideal for both relaxation and moments of excitement. Chill out in the comfort of your well-appointed room, enjoy the clear blue of the sea, treat yourself to the world's finest thalassotherapy treatments, discover the secrets of Cretan cuisine and enjoy a fascinating summer filled with traditional Cretan hospitality.

ACCOMMODATION

The 5* Royal Mare Luxury Resort + Thalasso is located at Limenas Hersonissou on the island of Crete, at a distance of 23km from Heraklion International Airport, 25km from Heraklion city and 2km from the upbeat town of Hersonissos.

AMENITIES													WELCOME PACKAGE								
ROOM TYPES	Air Conditioning ¹	Double bed / Twin Beds	Sofa Bed	Marble bathroom with bathtub / separated shower	Hairdryer	Magnifying mirror	Satellite television with music channels	Direct dial telephone	Refrigerator ²	Coffee and tea making facilities with daily refill	Safe	Furnished balcony or veranda	Wine	Mineral Water	Fruit Basket	Bouquet of flowers	VIP Bath Set ³	Slippers	Bathrobe	Beach Towels	
Garden View	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Sea View	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
VIP Sharing Pool upper floor	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
VIP Premium sharing pool (ground floor)	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Number of Rooms: 391				¹ Mid-May to mid-September & according to weather conditions ² Mini Bar upon request / extra charge ³ Soap, shampoo, shower gel, body lotion, hair conditioner, shower cap, nail file, cotton buds and sewing kit																	
VIP Sharing Pool Rooms receive daily: Fresh fruit, mineral water, afternoon maid service.																					

SERVICES FOR Rooms

Guest Relations services
Late Check Out (upon availability at extra charge)
Limousine taxi transfer to and from the airport (upon request, at extra charge)
Laundry / dry cleaning service (at extra charge)
VIP Breakfast at the El Greco Restaurant (only for VIP rooms & Suites)

AMENITIES

WELCOME PACKAGE

SUITE TYPES

	Amount of suites	Double Sofa Bed	Bed room / sitting-room	Mini Bar*	Coffee and tea making facilities with daily refill	CD player	Separate WC with shower	Dining-room	2 nd bathroom	Bathroom with Jacuzzi	Sharing Pool	Private Pool	Wine	Mineral Water	Fruit Basket	Bouquet of flowers	VIP Bath Set **	Bathrobe / Beach Towels / Slippers	Luxury Bath set **	Espresso machine	Private Gazebos***	Sound bar	VIP Welcome Cocktail
Junior Suite Sharing Pool (49m ²)	7			•	•					•	•		•	•	•	•	•			•		•	•
Junior Suite Private Pool (49m ²)	4			•	•					•		•	•	•	•	•	•			•		•	•
Junior Suite Private Pool Sea Front (49m ²)	2			•	•					•		•	•	•	•	•	•			•		•	•
VIP Suite Sharing Pool (59 m ²)	19	•	•	•	•		•			•	•		•	•	•	•	•			•		•	•
VIP Suite Private Pool (59 m ²)	2	•	•	•	•		•			•		•	•	•	•	•	•			•		•	•
VIP Suite Sea Front Upper Floor (59m ²)	4	•	•	•	•	•	•			•			•	•	•	•	•			•		•	•
VIP Suite Sea Front Private Pool (98m ²)	3	•	•	•	•	•	•	•		•		•	•	•	•	•	•			•	•	•	•
Executive Suite (98m ²)	1	•	•	•	•	•	•	•		•	•		•	•	•	•	•			•	•	•	•
Presidential Suite (147 m ²)	1	•	•	•	•	•	•	•	•	•		•	•	•	•	•	•	•	•	•	•	•	•
Number of Suites: 44				*At Extra Charge **Soap, shampoo, shower gel, body lotion, hair conditioner, shower cap, nail file, cotton buds and sewing kit *** Services with drinks – snacks on request & with extra charge																			
				Suites receive daily: fresh fruit, mineral water and afternoon maid service																			

SUITE SERVICES

Personal Guest Relations service
Express Check-in
Late Check Out (upon availability)
Limousine taxi transfer to and from the airport (upon request at extra charge). Free of charge for the Presidential Suite
Laundry / dry cleaning service (at extra charge/ same day delivery for suites)
Daily newspaper of your choice upon request (only for suites)
VIP Breakfast at the “El Greco” Restaurant
Club car transfer within hotel premises (upon request)
Priority booking and special table for Special evenings (Lobster, BBQ, Fish night)

FACILITIES FOR DISABLED PERSONS	PETS	PERIOD OF OPERATION
10 rooms with bathrooms specially tailored for people with mobility difficulties. Ramps throughout the hotel	Pets are not permitted on hotel grounds, except for guide dogs (upon prior notice)	April – October Upon Request

FOOD & BEVERAGE

For BB, HB Guests

RESTAURANTS & BARS	MEALS	
Main Restaurant “Symposio”	Breakfast	07:00 – 07:30 Continental Breakfast *
		07:30 – 10:00 American-style Buffet *
Mediterranean Gourmet Restaurant “Candia” A la carte 19:00 – 00:00		08:00 – 11:00 VIP Breakfast in “El Greco” (only for VIP Rooms & Suites)
Restaurant “El Greco” A la carte 19:00 – 23:00 (operates periodically)		
Snack Bar “Allegro” Self Service 10:00 – 18:00	Dinner	18:30 – 21:15 Buffet Service (inclusive: HB)*
Beach Bar & Restaurant “Albatros” A la carte 10:00 – 18:00	GENERAL NOTES	
Children’s Restaurant “Aldy”	Drinks are not included in the price	
Main Bar “Minos” 18:00 – 01:30	Missed meals cannot be replaced	
Pool Bar “Elements” 10:15 – 23.00 Pool Bar “Kalypto” 10:15 – 17:45	Some departments may operate periodically depending on weather conditions and Hotel’s occupancy	
Asian Restaurant “Royal Palm” A la carte 19:00 – 00:00	* Served in Main restaurant “Symposio”	
Room Service: Breakfast 07.30 – 12.00 A La Carte 12.00 – 00.00	Gluten Free meals (upon request. Two weeks notification prior to arrival)	
Live Entertainment at the Main Bar	DRESS CODE	
	Guests are kindly requested to dress appropriately in all restaurants and bars (short trousers and bathing suits are not permitted)	

PACKAGES	PACKAGE DETAILS
Wedding packages upon request	Wedding gala dinners also available upon request

SPORTS & ENTERTAINMENT

FREE OF CHARGE	AT EXTRA CHARGE
2 large outdoor pools with fresh water	Tennis on floodlit court
1 open-air whirlpool bath with fresh water	Tennis Lessons
1 heated indoor pool with fresh water	Tennis Club (7 red clay courts)

	open daily from 07:00 to 24:00
1 outdoor children's pool with fresh water	2 squash courts
sandy Beach with pebbles	Billiards
Pool and beach deck chairs & umbrellas	Sauna, Hammam oriental steam bath
Outdoor showers, changing cabins	Water-sports center, canoeing, windsurfing, water skiing, pedal boats, parasailing, catamaran, banana rides
4 quartz sand tennis courts	Thalassotherapy programs at the <i>Royal Mare Thalasso Centre</i>
2 table tennis tables	Games room
Mini Golf	Diving center
Beach Volley	"The Crete Golf Club" an 18-hole golf course (at 7Km away from Hotel)
Fitness Center	Horse riding centre (3 km from Hotel)
Evening entertainment with live music, dance shows / DJ	Crete Aquarium (10km from Hotel)
Bridge room	Gazebos upon request, at extra charge
Large-screen TV & DVD room	Theme & Special nights (upon reservation)
Daily activities by the animation team	Wedding packages
Traditional Greek cooking lessons (once per week)	

OTHER SERVICES	FREE OF CHARGE	EXTRA CHARGE
Guest Relations Services	•	
24-hour hotel security	•	
First aid kits	•	
Beach lifeguard	•	
Luggage Service	•	
Transportation to and from Knossos Royal Conference center	•	
Daily public bus services to-and-from Heraklion and Agios Nikolaos		•
Taxi (on request)		•
Car, motorbike and bicycle hire		•
Limousine transportation		•
Organized excursions		•
Wi-Fi Internet Connection	•	
Internet corner	•	

CHILDREN

FACILITIES & SERVICES FOR CHILDREN

Baby Cot (on request)
Baby Sitting (on request, at extra charge) for children over 2y.o.
Outdoor Children's pool with fresh water



Mini Club “Aldy” supervised for 4 – 12y.o (7 days a week, open: 10:00 – 18:00) – Pirate Boat

Snacks at the Mini Club (Daily 10:30 – 12:30 & 15:30 – 17:30)

Children’s Restaurant “Aldy” with special menu

Children’s high chairs

Children’s play area

Multilingual supervisors

Sports and entertainment activities at the mini Club “Aldy”

SHOPPING

SHOPS WITHIN THE HOTEL

Aldemar Shop	Jewellery shop
Fashion Boutique	Mini market
Greek handicrafts shop	Hair Salon
Kiosk	Accessories

CREDIT CARDS

American Express, Diners, Eurocard, Mastercard, Visa

CONFERENCE FACILITIES

2 business meeting rooms (capacity of 80 prs. each)

Aldemar Knossos Royal Conference Centre at the neighboring sister hotel Knossos Royal with capacity of 900 seats

ALDEMAR TENNIS CLUB

The Tennis Club features 7 international-standard clay courts, with the main court seating 250 spectators. There is also a practice court with a training wall. The club offers a range of facilities, including a lounge area with a TV, changing rooms and toilets, pro’s shop, partially covered veranda and parking. The Tennis Club is open every day between 07:00 – 00:00 from April to October.

THALASSO & SPA CENTRE

World’s Leading Thalasso & Spa Resort awarded every year since 2006, World Travel Awards
<http://www.worldtravelawards.com/profile-27120-aldemar-royal-mare->
“Royal Mare Thalasso” for relaxation, well-being and beauty treatments

CONTACTS

ALDEMAR ROYAL MARE

LUXURY RESORT + THALASSO

Limenas Hersonissou 700 14, Crete, Greece

Tel.:+30 28970 27200, Fax: +30 28970 21664

E-mail: rm@aldemar.gr

Website: www.aldemarroymare.gr

ALDEMAR RESORTS HEAD OFFICE

262 Kifissias Ave. Kifissia 145 62

Athens, Greece

Tel.:+30 210 6236150, Fax: +30 210 8017451

E-mail: sales@aldemar.gr

Website: www.aldemar-resorts.gr