

LOCATION & ACCESS

The Royal Mare Luxury Resort + Thalasso is a premium holiday destination located in the heart of the Mediterranean, in a realm of history and myths. This beautiful and inviting setting of verdant gardens and running waters is ideal for both relaxation and moments of excitement. Chill out in the comfort of your well-appointed room, enjoy the clear blue of the sea, treat yourself to the world's finest thalassotherapy treatments, discover the secrets of Cretan cuisine and enjoy a fascinating summer filled with traditional Cretan hospitality.

ACCOMMODATION

The 5* Royal Mare Luxury Resort + Thalasso is located at Limenas Hersonissou on the island of Crete, at a distance of 23km from Heraklion International Airport, 25km from Heraklion city and 2km from the upbeat town of Hersonissos.

ROOM TYPES	AMENITIES											WELCOME PACKAGE							
	Air Conditioning ¹	Double bed / Twin Beds	Sofa Bed /Armchairs	Marble bathroom with bathtub or shower	Hairdryer	Magnifying mirror	Satellite television with music channels	Direct dial telephone	Refrigerator ²	Coffee and tea making facilities with daily refill	Safe	Furnished balcony or veranda	Wine	Mineral Water	Fruit Plate	VIP Bath Set ³	Slippers	Bathrobe	Beach Towels
Garden View	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Sea View	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Superior	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
VIP Premium sharing pool (ground floor)	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Family Junior Suite 49m ² sharing pool	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Family Suite 59 m ² sharing pool	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
¹ Mid-May to mid-September & according to weather conditions, ² Mini Bar upon request / extra charge , ³ Soap, shampoo, shower gel, body lotion, hair conditioner, shower cap, nail file, cotton buds and sewing kit																			
Family Junior Suite 49m ² sharing pool				1 room, 2 twin beds, 2 single sofa beds, bathroom with Jacuzzi or shower, espresso machine, sound bar, for 2 + 2 children.															
Family Suite 59 m ² sharing pool				2 rooms, 2 twin beds, 1 double sofa bed, bathroom with Jacuzzi, separate WC with shower, espresso machine, sound bar, for 2 + 2 children.															

SERVICES FOR ROOMS AND FAMILY SUITES

Guest Relations services

Late Check Out (upon availability at extra charge)

Limousine taxi transfer to and from the airport (upon request, at extra charge)

Laundry / dry cleaning service (at extra charge)
VIP Breakfast at El Greco Restaurant (for Vip Premium Sharing Pool rooms & Family Suites)
Daily fresh fruits, mineral water, afternoon maid service for Vip Premium Sharing Pool rooms, and Family Suites)
Fresh fruits, mineral water , wine upon arrival and afternoon maid service for Superior rooms

SUITE TYPES	AMENITIES										WELCOME PACKAGE									
	Double Sofa Bed	Bedroom / sitting-room	Mini Bar*	Coffee and tea making facilities with daily refill	Separate WC with shower	Dining-room	2 nd bathroom	Bathroom with Jacuzzi	Sharing Pool	Private Pool	Wine	Mineral Water	Fruit Basket	Bouquet of flowers	Bathrobe / Beach Towels / Slippers	Luxury Bath set **	Espresso machine	Private Gazebos***	Sound bar	VIP Welcome Cocktail
Junior Suite Sharing Pool (49m ²)			•	•					•		•	•	•	•	•	•			•	•
Junior Suite Private Pool (49m ²)			•	•				•		•	•	•	•	•	•	•			•	•
Junior Suite Private Pool Sea Front (49m ²)			•	•						•	•	•	•	•	•	•			•	•
VIP Suite Sharing Pool (59 m ²)	•	•	•	•	•			•	•		•	•	•	•	•	•			•	•
Executive suite Private Pool (59 m ²)	•	•	•	•	•			•		•	•	•	•	•	•	•			•	•
Executive Suite Sea Front Upper Floor (59m ²)	•	•	•	•	•			•		•	•	•	•	•	•	•			•	•
Deluxe Suite Sea Front Private Pool (98m ²)	•	•	•	•	•	•		•		•	•	•	•	•	•	•			•	•
Ambassador Suite (98m ²)	•	•	•	•	•	•		•		•	•	•	•	•	•	•			•	•
Presidential Suite (147 m ²)	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•

*At Extra Charge **Soap, shampoo, shower gel, body lotion, hair conditioner, shower cap, nail file, cotton buds and sewing kit
 *** Services with drinks – snacks on request & with extra charge

Suites receive daily: fresh fruit, mineral water and afternoon maid service



SUITE SERVICES
Personal Guest Relations service
Express Check-in
Late Check Out (upon availability)
Limousine taxi transfer to and from the airport (upon request at extra charge). Free of charge for the Presidential Suite
Laundry / dry cleaning service (at extra charge/ same day delivery for suites)
VIP Breakfast at the El Greco Restaurant
Club car transfer within hotel premises (upon request)
Priority booking and special table for Special evenings

FACILITIES FOR DISABLED PERSONS	PETS	PERIOD OF OPERATION
10 rooms with bathrooms especially designed for people with mobility difficulties. Ramps throughout the hotel.	Pets are not permitted on hotel grounds, except for guide dogs (upon prior notice)	April – October

FOOD & BEVERAGE

For BB, HB Guests

RESTAURANTS & BARS	MEALS		
Main Restaurant “Symposio”	Breakfast	07:00 – 07:30	Continental Breakfast *
Italian Restaurant “El Greco” A la carte 19:00 – 23:00 (operates periodically)		07:30 – 10:00	American-style Buffet *
Mediterranean Gourmet Restaurant “Candia” A la carte 19:00 – 00:00		08:00 – 11:00	VIP Breakfast in “El Greco” (only for Vip Premium Sharing Pool rooms & Suites)
Snack Bar “Allegro” Self Service 10:00 – 18:00	Dinner	18:30 – 21:15	Buffet Service (inclusive: HB)*
Beach Bar & Restaurant “Albatros” A la carte 10:00 – 18:00		19:00-23:00	A la carte restaurants (Only for Suites on HB)
Children’s Restaurant “Aldy”	GENERAL NOTES		
Main Bar “Minos” 18:00 – 01:30	Drinks are not included in the price		
Pool Bar “Elements” 10:15 – 23:00 Pool Bar “Kalypto” 10:15 – 17:45	Missed meals cannot be replaced		
Asian Restaurant “Royal Palm” A la carte 19:00 – 00:00	Some departments may operate periodically depending on weather conditions and Hotel’s occupancy		
Room Service: Breakfast 07.30 – 12.00 A La Carte 12.00 – 00.00	* Served in Main restaurant “Symposio”		
Live Entertainment at the Main Bar	(Gluten Free meals (upon request. Two weeks notification prior to arrival))		
	DRESS CODE		
	Guests are kindly requested to dress appropriately in all restaurants and bars (short trousers and bathing suits are not permitted)		

PACKAGES	PACKAGE DETAILS
Wedding packages upon request	Wedding gala dinners also available upon request



SPORTS & ENTERTAINMENT

FREE OF CHARGE	AT EXTRA CHARGE
2 large outdoor pools with sea water	Tennis on floodlit court
1 open-air whirlpool bath with sea water	Tennis Lessons
1 heated indoor pool with fresh water	Tennis Club (7 red clay courts) open daily from 07:00 to 24:00
1 outdoor children's pool with fresh water	2 squash courts
sandy Beach with pebbles	Billiards
Pool and beach deck chairs & umbrellas	Sauna, Hammam oriental steam bath
Outdoor showers, changing cabins	Water-sports center, canoeing, windsurfing, water skiing, pedal boats, parasailing, catamaran, banana rides
2 table tennis tables	Thalassotherapy programs at the <i>Royal Mare Thalasso Centre</i>
Mini Golf	Games room
Beach Volley	Diving center
Fitness Center	"The Crete Golf Club" an 18-hole golf course (at 7Km away from Hotel)
Evening entertainment with live music, dance shows / DJ	Horse riding centre (3 km from Hotel)
Bridge room	Crete Aquarium (10km from Hotel)
Large-screen TV & DVD room	Gazebos upon request, at extra charge
Daily activities by the animation team	Theme & Special nights (upon reservation)
	Wedding packages

OTHER SERVICES	FREE OF CHARGE	EXTRA CHARGE
Guest Relations Services	•	
24-hour hotel security	•	
First aid kits	•	
Beach lifeguard	•	
Luggage Service	•	
Transportation to and from Knossos Royal Conference center	•	
Daily public bus services to-and-from Heraklion and Agios Nikolaos		•
Taxi (on request)		•
Car, motorbike and bicycle hire		•
Limousine transportation		•
Organized excursions		•
Wi-Fi Internet Connection	•	
Internet corner	•	



CHILDREN

FACILITIES & SERVICES FOR CHILDREN

Baby Cot (on request)

Baby Sitting (on request, at extra charge) for children over 2y.o.

Outdoor Children's pool with fresh water

Mini Club "Aldy" supervised for 4 – 12y.o (7 days a week, open: 10:00 – 18:00) – Pirate Boat

Snacks at the Mini Club (Daily 10:30 – 12:30 & 15:30 – 17:30)

Children's Restaurant "Aldy" with special menu

Children's high chairs

Children's play area

Multilingual supervisors

Sports and entertainment activities at the mini Club "Aldy"

SHOPPING

SHOPS WITHIN THE HOTEL

Aldemar Shop

Fashion Boutique

Greek handicrafts shop

Kiosk

Jewellery shop

Mini market

Hair Salon

Accessories

CREDIT CARDS

American Express, Diners, Eurocard, Mastercard, Visa

CONFERENCE FACILITIES

2 business meeting rooms (capacity of 80 prs. each)

Aldemar Knossos Royal Conference Centre at the neighboring sister hotel Knossos Royal with capacity - 600 seats

ALDEMAR TENNIS CLUB

The Tennis Club features 7 international-standard clay courts, with the main court seating 250 spectators. There is also a practice court with a training wall. The club offers a range of facilities, including a lounge area with a TV, changing rooms and toilets, pro's shop, partially covered veranda and parking. The Tennis Club is open every day between 07:00 – 00:00 from April to October.

THALASSO & SPA CENTRE

World's Leading Thalasso & Spa Resort awarded every year since 2006, World Travel Awards

<http://www.worldtravelawards.com/profile-27120-aldemar-royal-mare->

"Royal Mare Thalasso" for relaxation, well-being and beauty treatments



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